nqa.

This is to certify that the IT Service Management System of:

Elite Enterprise Software Limited

50 Princes Street, Ipswich, IP1 1RJ, United Kingdom

applicable to:

The provision of IT support and solutions to all UK based customers in line with the Softcat Service Catalogue

has been assessed and registered by NQA against the provisions of:

ISO/IEC 20000-1:2018

This registration is subject to the company maintaining an IT Service Management System, to the above standard, which will be monitored by NQA

L.N.A

Managing Director



Certificate No. ISO Approval Date: Reissued: Valid Until: EAC Code: 128189 12 August 2020 21 August 2023 12 August 2026 33